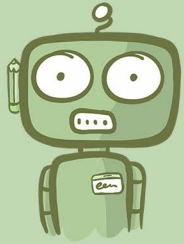


ON SITE



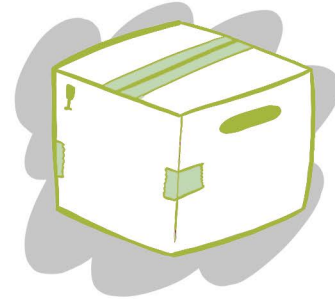
This service will provide you with the expert engineering time that you might require onsite from our approachable skilled engineers.

Proactively planning this allows you to budget and forecast for support, ensuring sufficient resource to enable business continuity and peak performance across your IT infrastructure.

Our highly accredited and friendly engineers combined with the support from our other technical teams at PCS makes for a truly effective consultancy and support service.



- Budgeted and forecasted engineering time
- Support for all aspects of installation, maintenance and support
- Onsite help when you need it most
- Primary/Secondary engineer scheme . Known faces onsite.
- Highly skilled and experienced response team
- Planned visits and contracted SLA for call outs escalated from the Service Desk.



- Ensures business continuity and productivity
- Pre paid resource for better budget planning
- Training, Illness and holidays will not affect your IT support
- Consistent engineer and a regular face for you end-users
- Problems solved quickly calling on 30+ PCS brains, not just your in-house IT teams.

On Site is part of the Consult product family.

Explore the other solutions we offer to manage your IT infrastructure, across our 5 product families.

Contact us today for more information.

