

HARDWARE SUPPORT

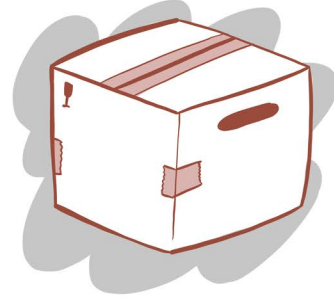
Comprehensive hardware break fix support service that gives you access to PCS Service Desk analysts and if required, onsite technicians to resolve hardware issues.

PCS IT resource has been established for over 20 years and our experts hold numerous certifications that are widely recognised in the IT industry. Hardware failure can impact productivity, our hardware support service can prevent this.

If your organisation uses hardware from multiple suppliers, it can be time consuming dealing with various tickets when things go wrong. Let us take care of that, manage the ticketing process and save you time & money.



- Hardware support for a comprehensive range of IT equipment
- Standard hours of 08.00 to 18.00 Monday to Friday (excluding public holidays)
- Weekend/Out of hours and 24/7/365 support options available
- Unrivalled flexibility and cost advantages
- ISO27001 certified organisation



- Multi-vendor and IT Manufacturer capabilities and knowledge
- Service desk logging and support ticketing of all calls in one place
- Competitive pricing model
- Expert consultancy/Proactive IT direction to advise how improvements can be implemented
- Optional online portal for online call logging and access to historical data

Hardware Support is part of the Support product family. Explore the other solutions we offer to manage your IT infrastructure, across our 5 product families.

Contact us today for more information.

