

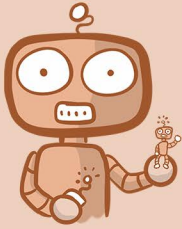
ACTIVE ALERTS

Your 24 hours, 7 days a week system attendant.

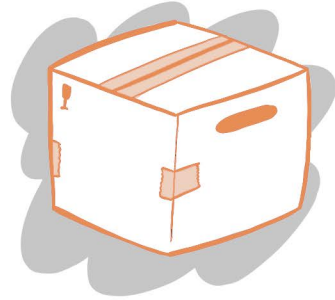
For servers, workstations and other network devices, Active Alert will help to ensure your IT systems are up and available to you, using an agent to monitor hardware health, software status, critical events and normal network activity.

With customisable triggers and event responses, Active Alerts will proactively notify both you and our service desk, of predicted failures putting us ahead of the problem. Our Service Desk will work on your behalf to resolve the issue and minimise impact to the end users.

Choose how you would like to be alerted, a phone call from us during office hours, an alarm through the Active Alert portal, SMS to your mobile, email direct to your inbox or any combination that works for you.



- Automated maintenance
- Proactive workstation & server monitoring
- Robust reporting tools
- Active network & discovery
- Hardware & software monitoring
- Dedicated support team
- 24/7 monitoring



- Monthly management reports
- Proactive technical support
- Keep your business running
- Reduce downtime
- No in-house resources required

Active Alerts is part of the Assist product family.

Explore the other solutions we offer to manage your IT infrastructure, across our 5 product families.

Contact us today for more information.

